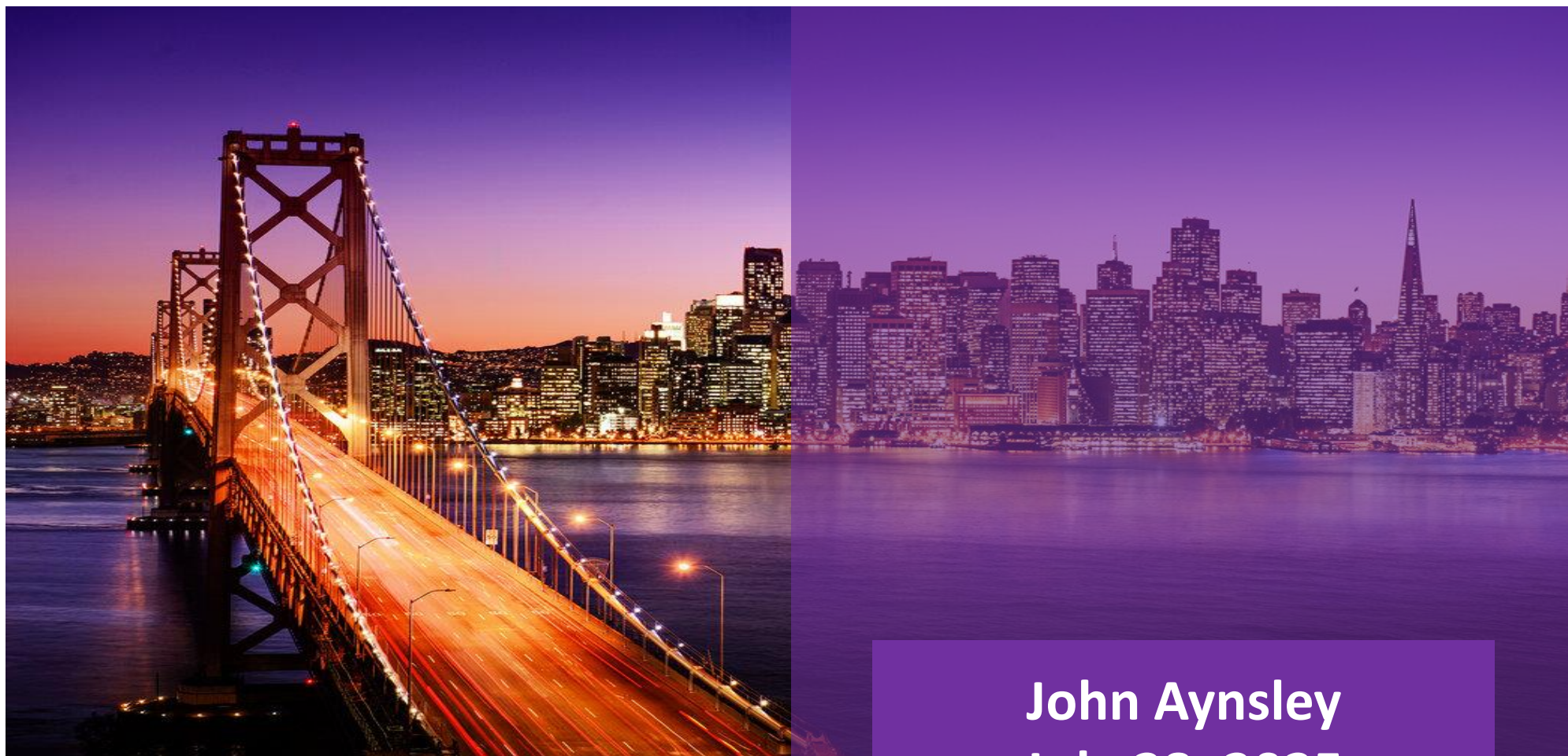


San Francisco Department of Public Health

HIV HEALTH SERVICES

2025 Quality Management

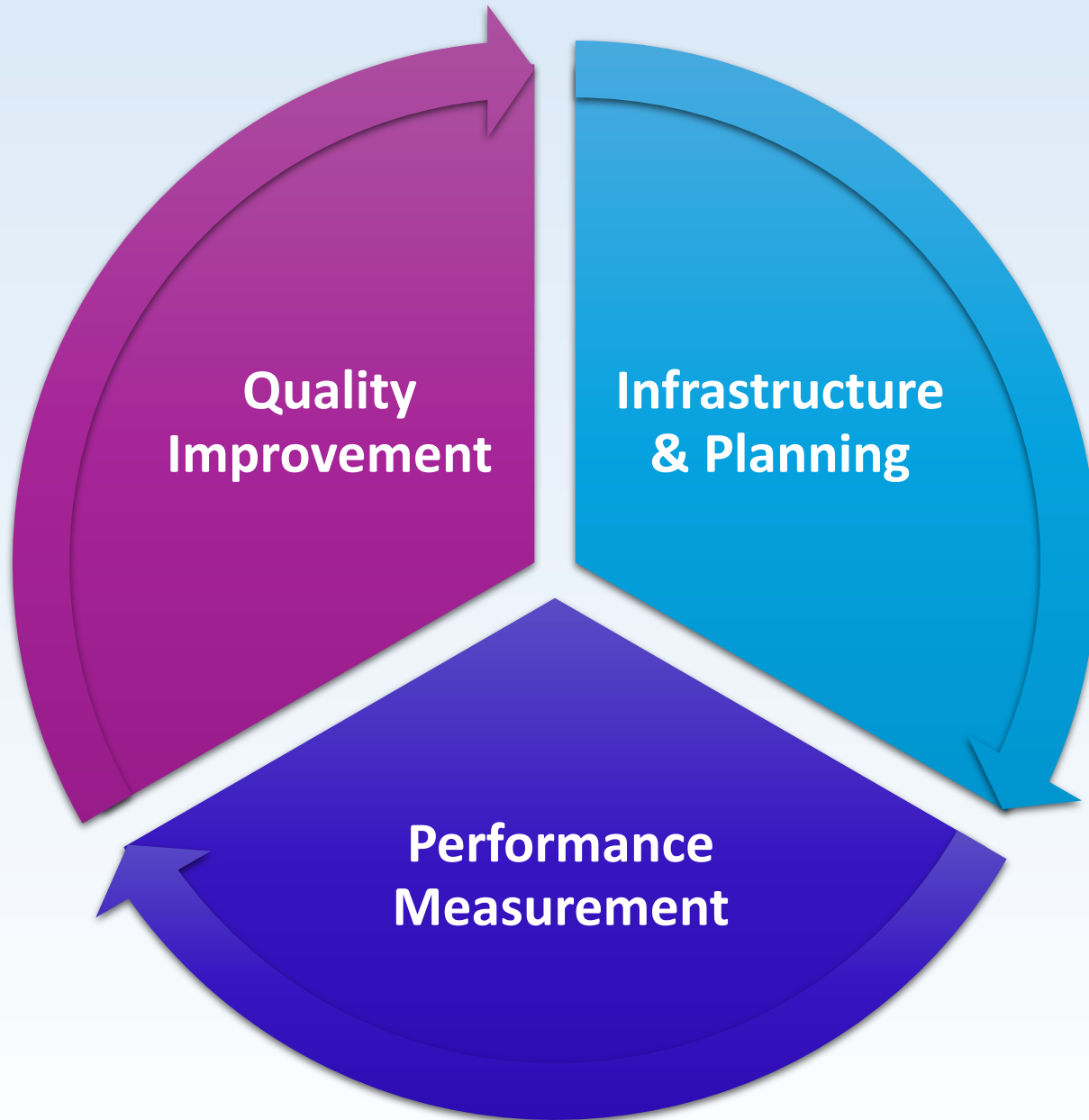


John Aynsley
July 28, 2025

- 1 Purpose, Goals, Activities**
- 2 Considerations & Measures**
- 3 Data Overview & Analysis**
- 4 Questions & Comments**

Quality Management Program

**Purpose, Goals, &
Activities**



Reporting

Evaluation

Information

Quality Management Program

Purpose, Goals, & Activities



Analyze Key HRSA Quality Indicators For San Francisco



Utilize Data to Improve Quality of Care & Health Outcomes



Report to Federal, State, and Local Funders on HIV Health Indicators



Used for Individual Program Performance Evaluation

Purpose, Goals, & Activities

Quality Management Program

- **Data Collection Improvements**
- **Improving Viral Suppression in All Clients**
- **Increasing Viral Load Suppression Rates in the Black & African American Community**
- **Increasing Viral Load Suppression Rates in Persons Experiencing Homelessness or Unstable Housing**
- **Ongoing Trainings on a Variety of Topics**



Considerations & Measures

Quality Management Program

Quality Assurance Performance Measures

Retention in Care

% of clients with a medical visit in the first half of the year and the second half of the year

ART Prescription

% of clients prescribed ART

Viral Load Suppression

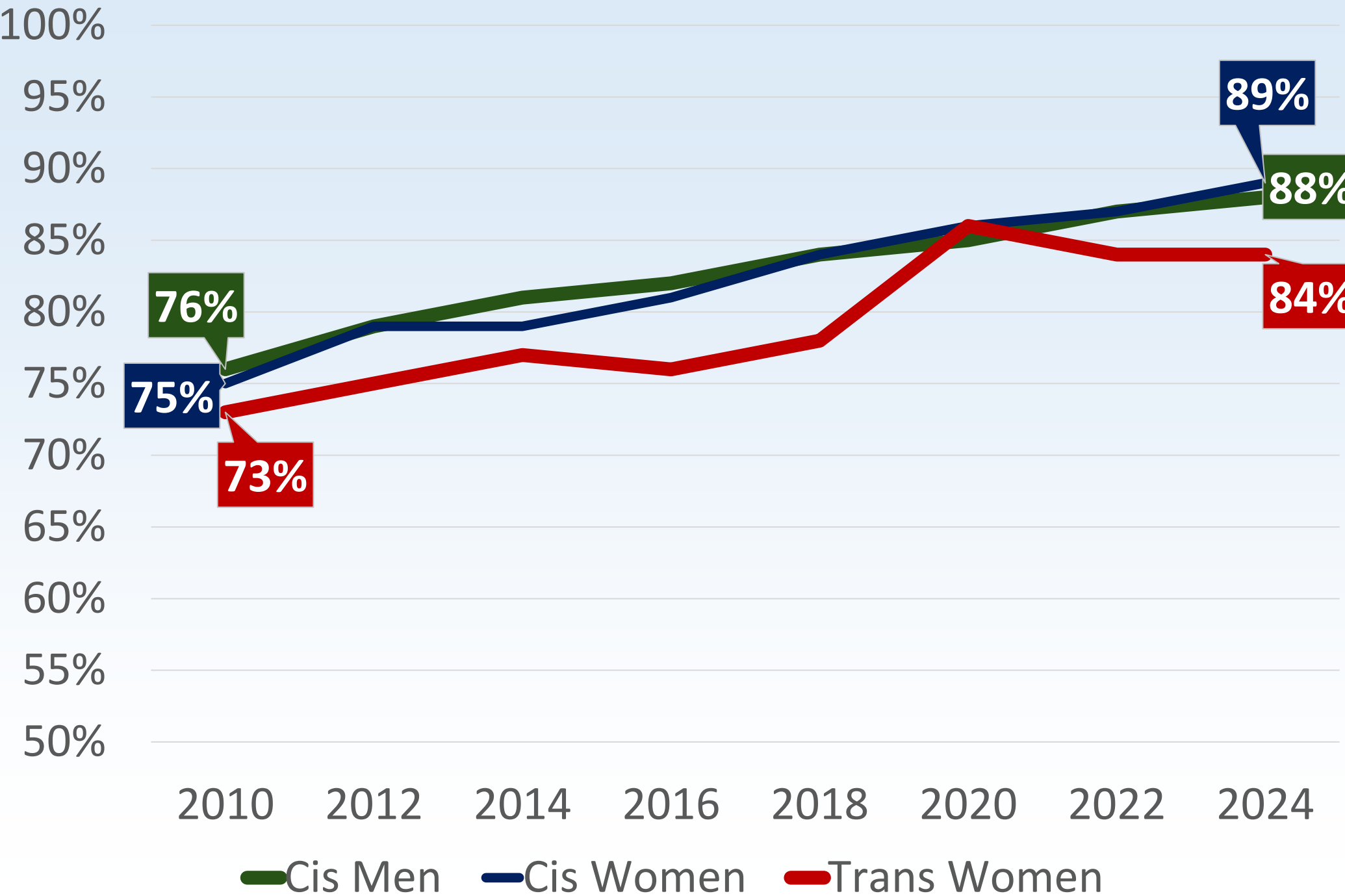
% of clients with a viral load <200

Data is from the ARIES Database

Data was pulled during the week of June 1-6, 2025

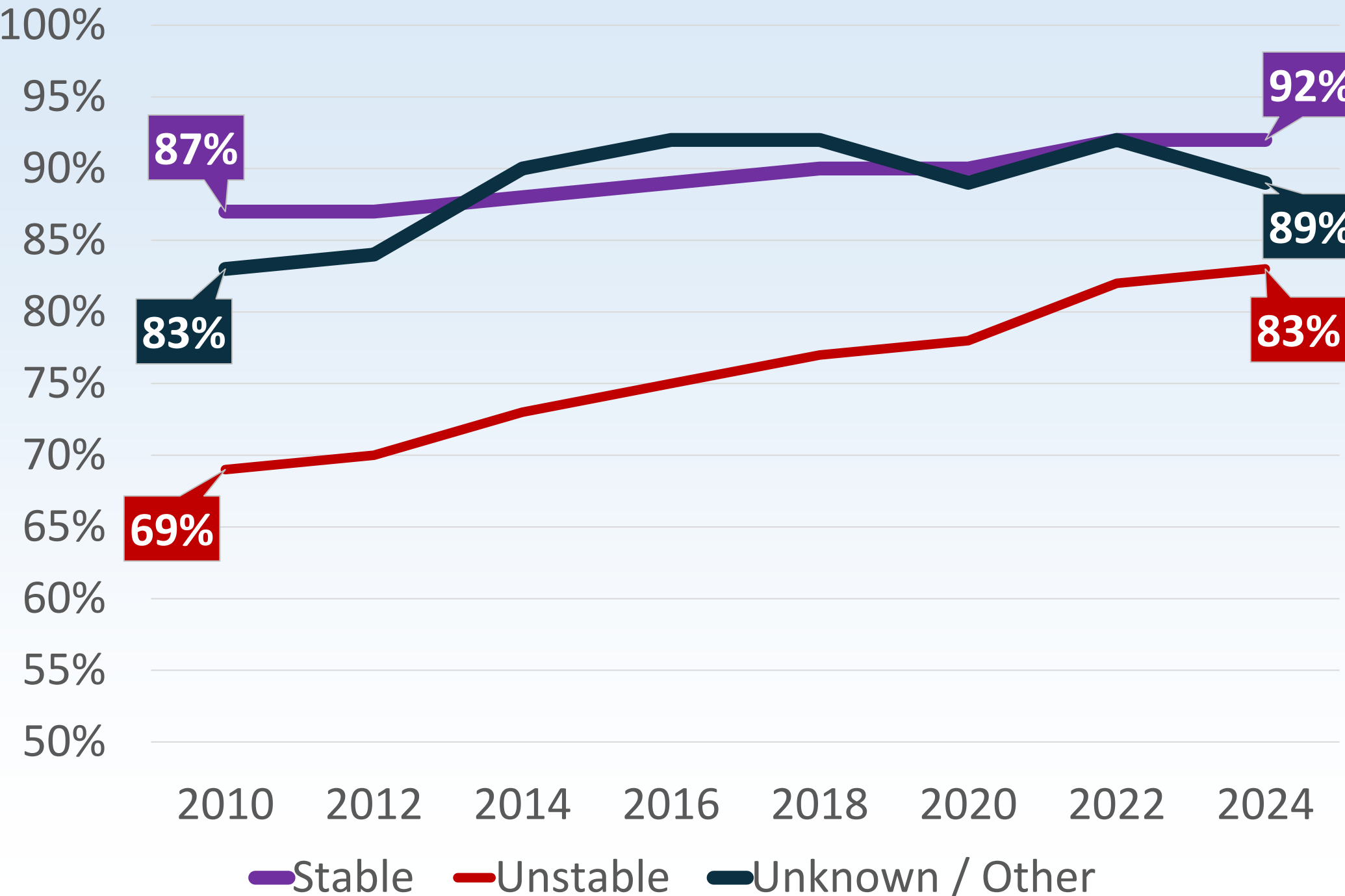
Data evaluation date range is January - December

Presentation is designed to address CQI thresholds, not to compare models of care



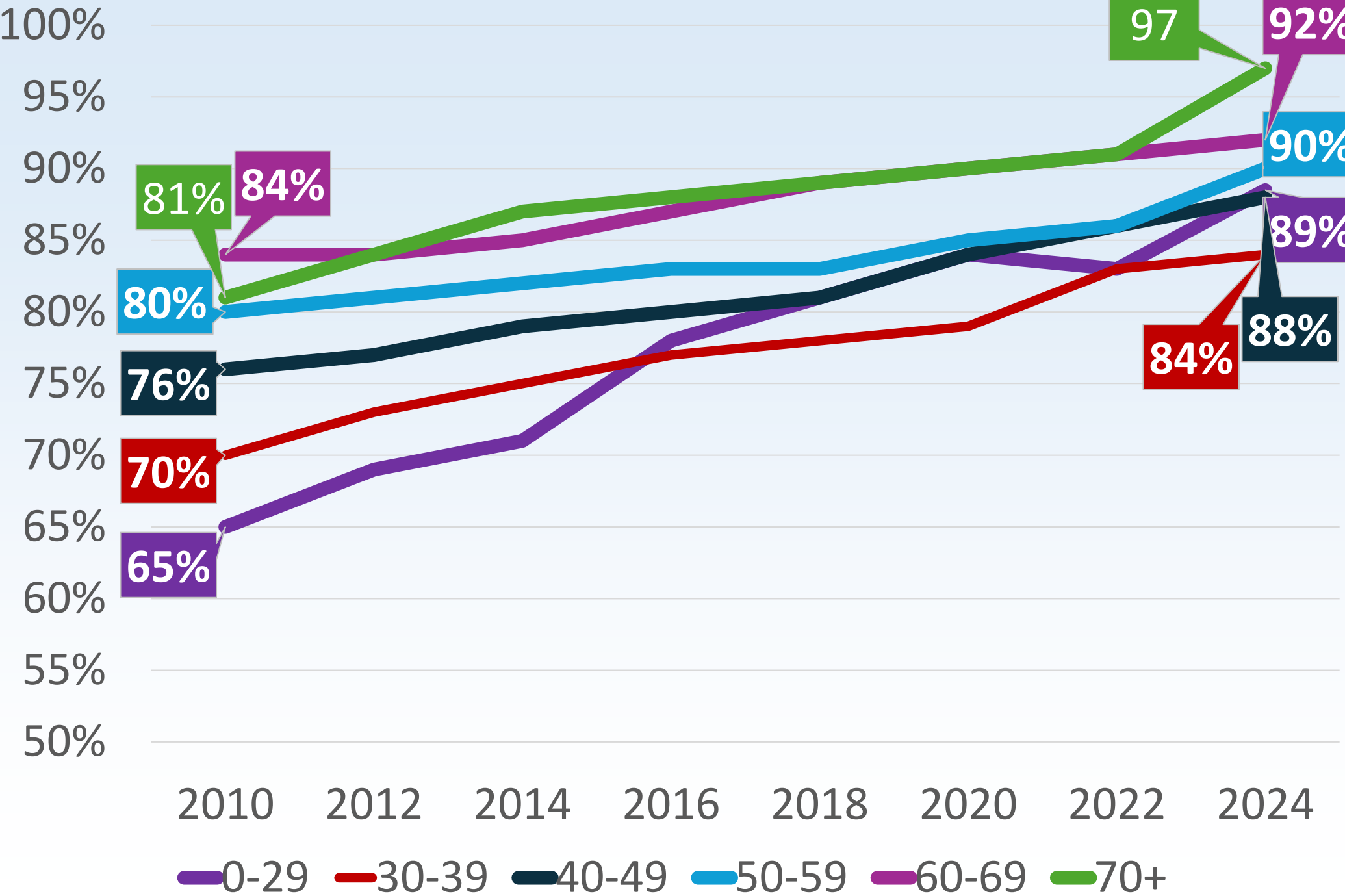
Data Overview & Analysis

Viral Suppression: **Housing Status**



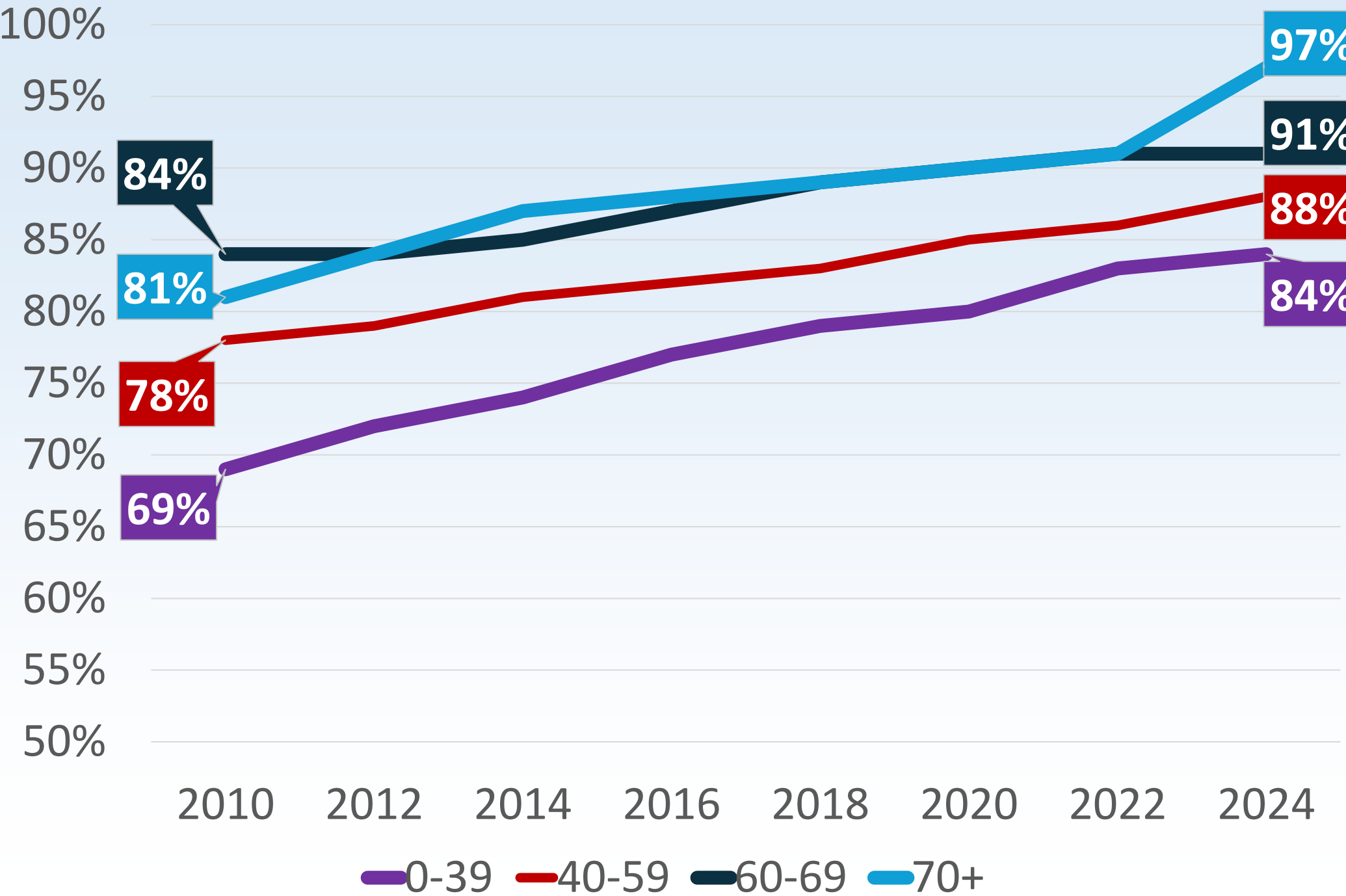
Data Overview & Analysis

Viral Suppression: **Age Range**
Decade



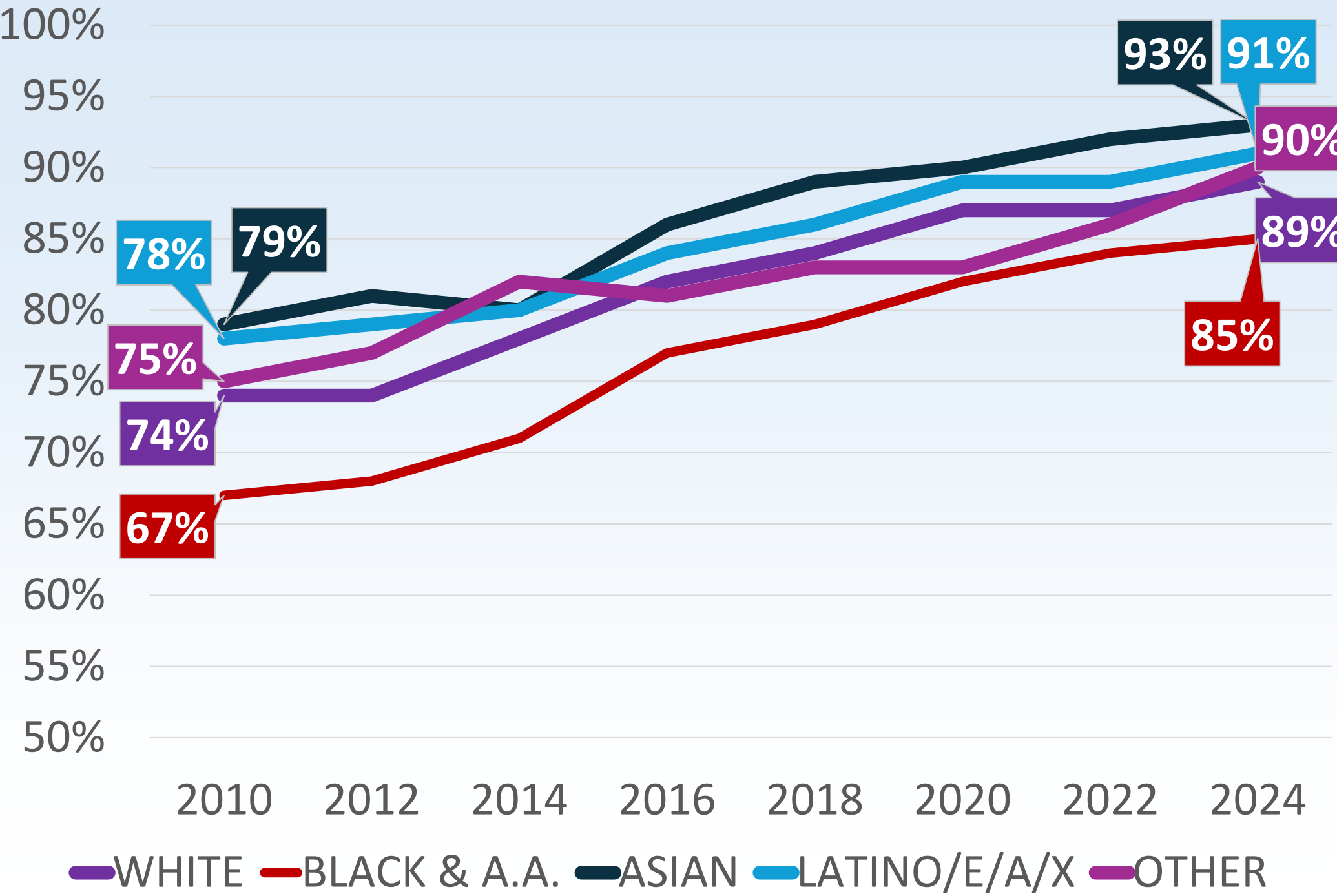
Data Overview & Analysis

Viral Suppression: **Age Range Limited**



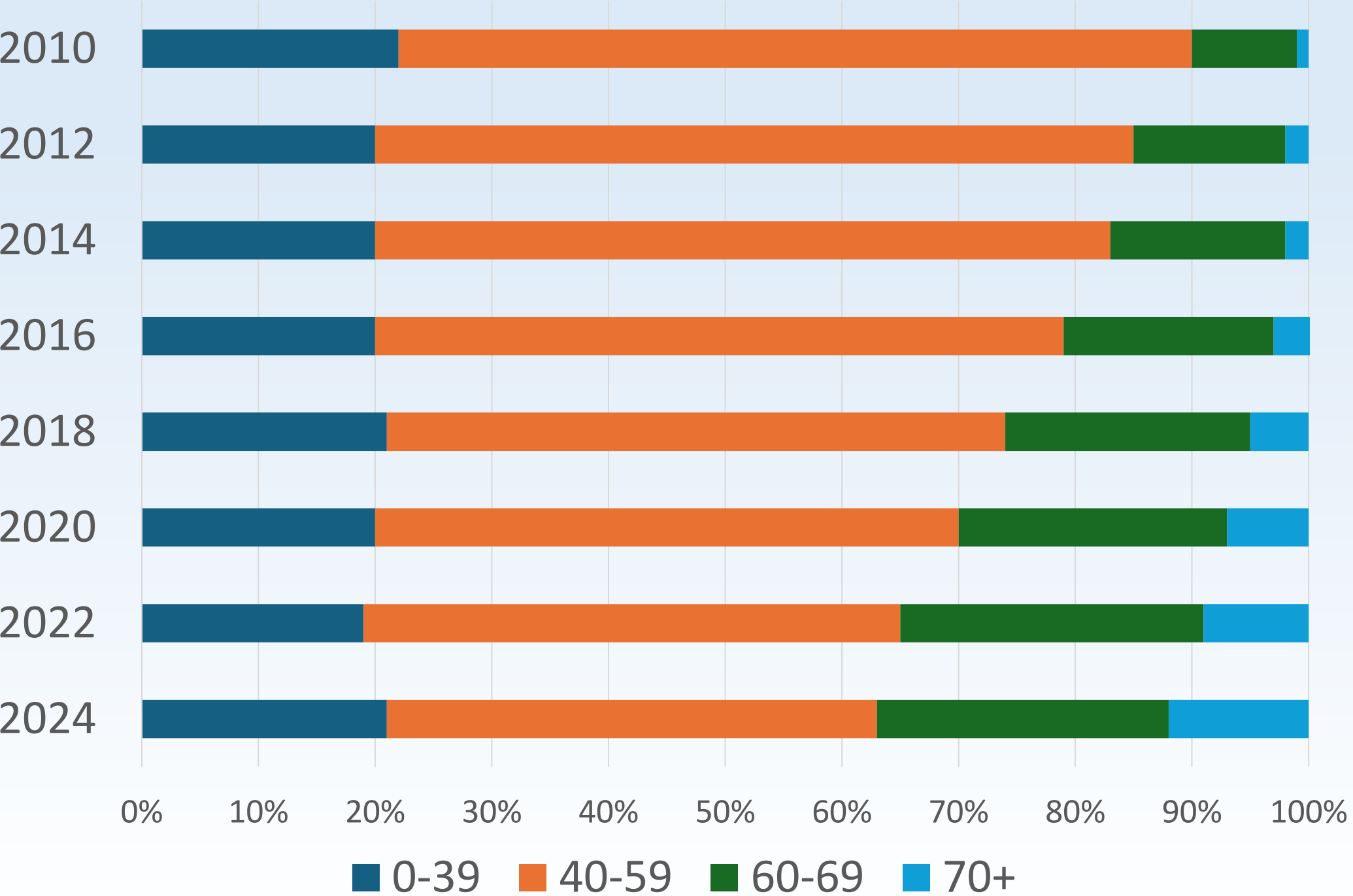
Data Overview & Analysis

Viral Suppression: Race / Ethnicity



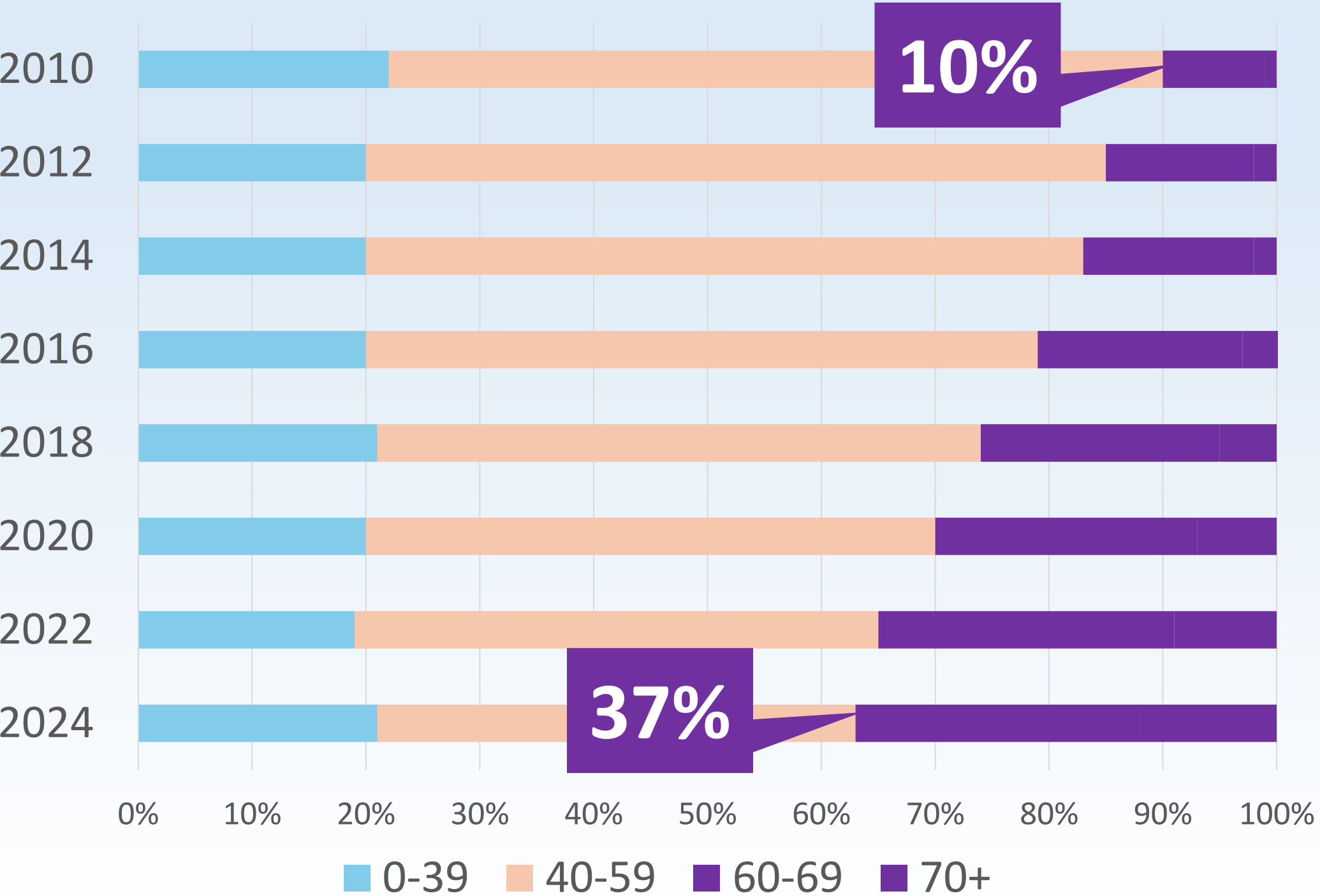
Data Overview & Analysis

Unduplicated Clients: **Age Range**



Data Overview & Analysis

Unduplicated Clients: **Age Range**





In 2025, the California State Office of AIDS updated their eligibility from 500% of Federal Poverty Level (FPL) to 600%

Percent of FPL	Poverty Guideline
100%	\$15,060
138%	\$21,597
200%	\$30,120
300%	\$45,180
400%	\$60,240
500%	\$75,300
600%	\$90,360

138% of the Federal Poverty Level (FPL) is a key income threshold used to determine eligibility for various social and health programs, including Medi-Cal and County* Children’s Health Initiative Program (CCHIP)

**San Francisco, San Mateo, Santa Clara counties*

Federal Poverty Level

Overview

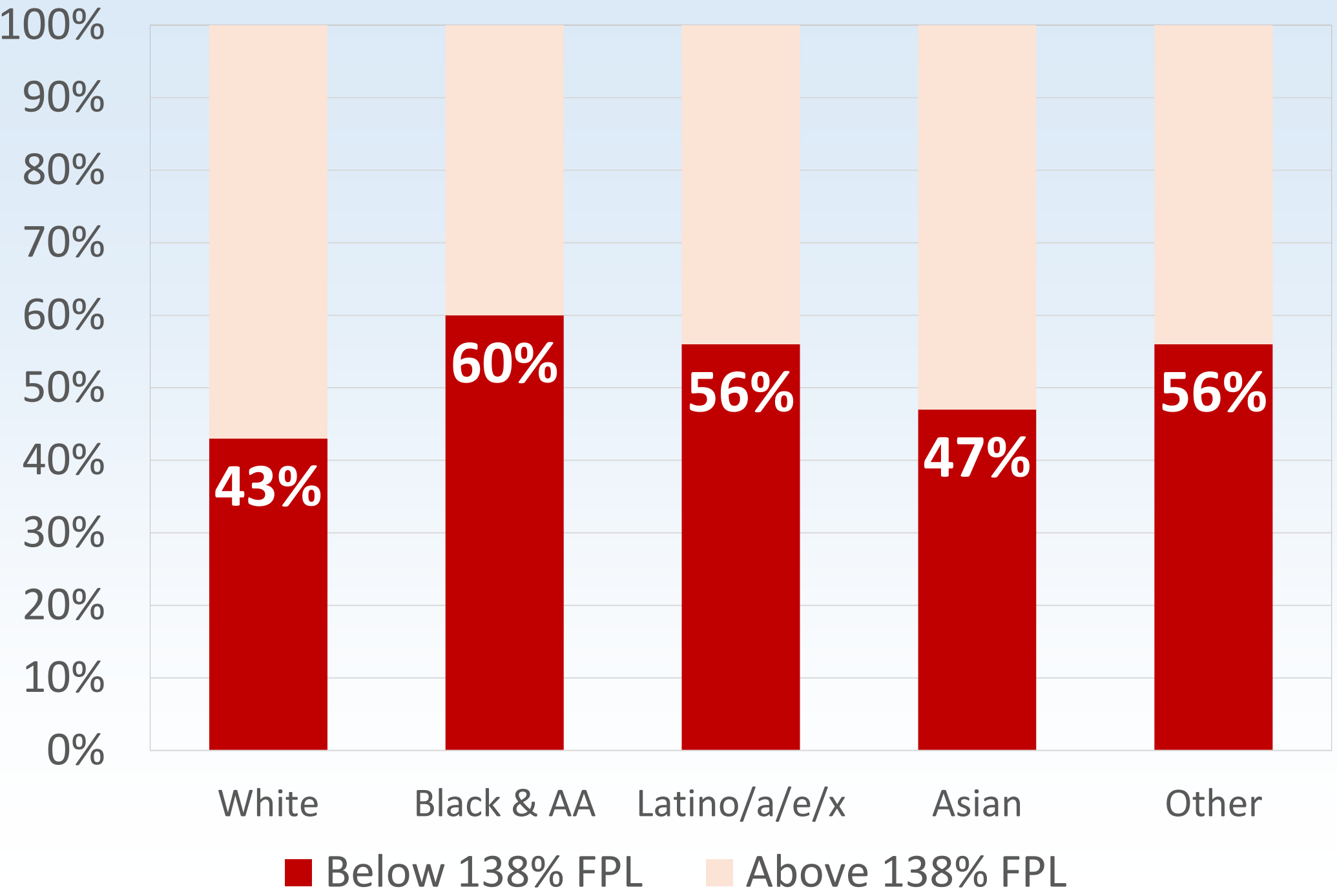
100%	138 %	150%	200%	213%	250%	266%	300%	322%	400%	500%	600 %
\$15,560	\$21,597	\$22,590	\$30,120	\$33,335	\$37,650	\$41,629	\$45,180	\$50,393	\$60,240	\$75,300	\$90,360
Medi-Cal for Adults		Medi-Cal for Pregnant Individuals			Medi-Cal Access Program (for Pregnant Individuals)						
Medi-Cal for Youth <i>(Individuals 0-18)</i>							CCHIP <i>(Children 0-19)</i>				

HHS Eligibility 2024

HHS Eligibility 2025

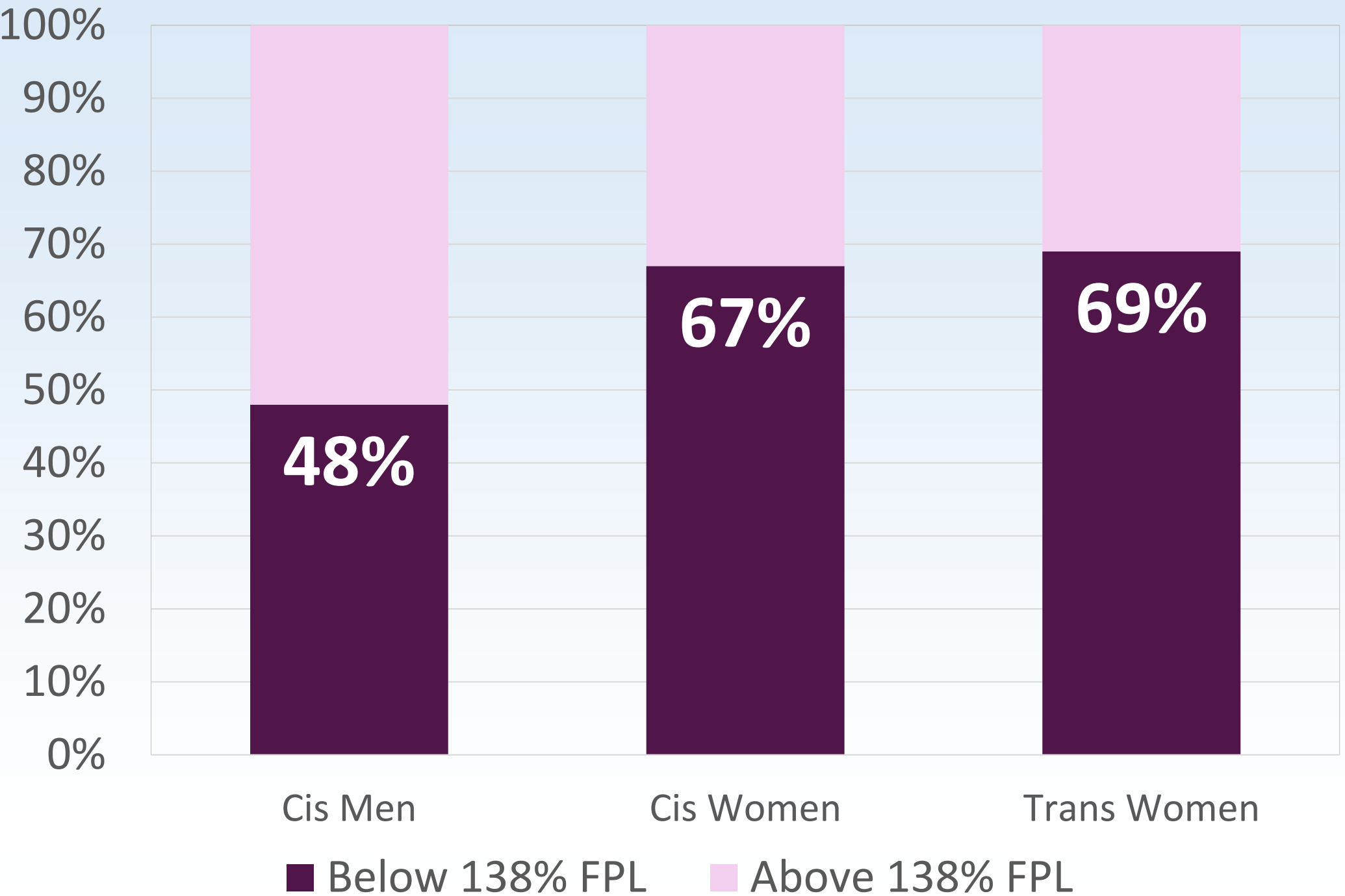
138% Federal Poverty Level

Race / Ethnicity



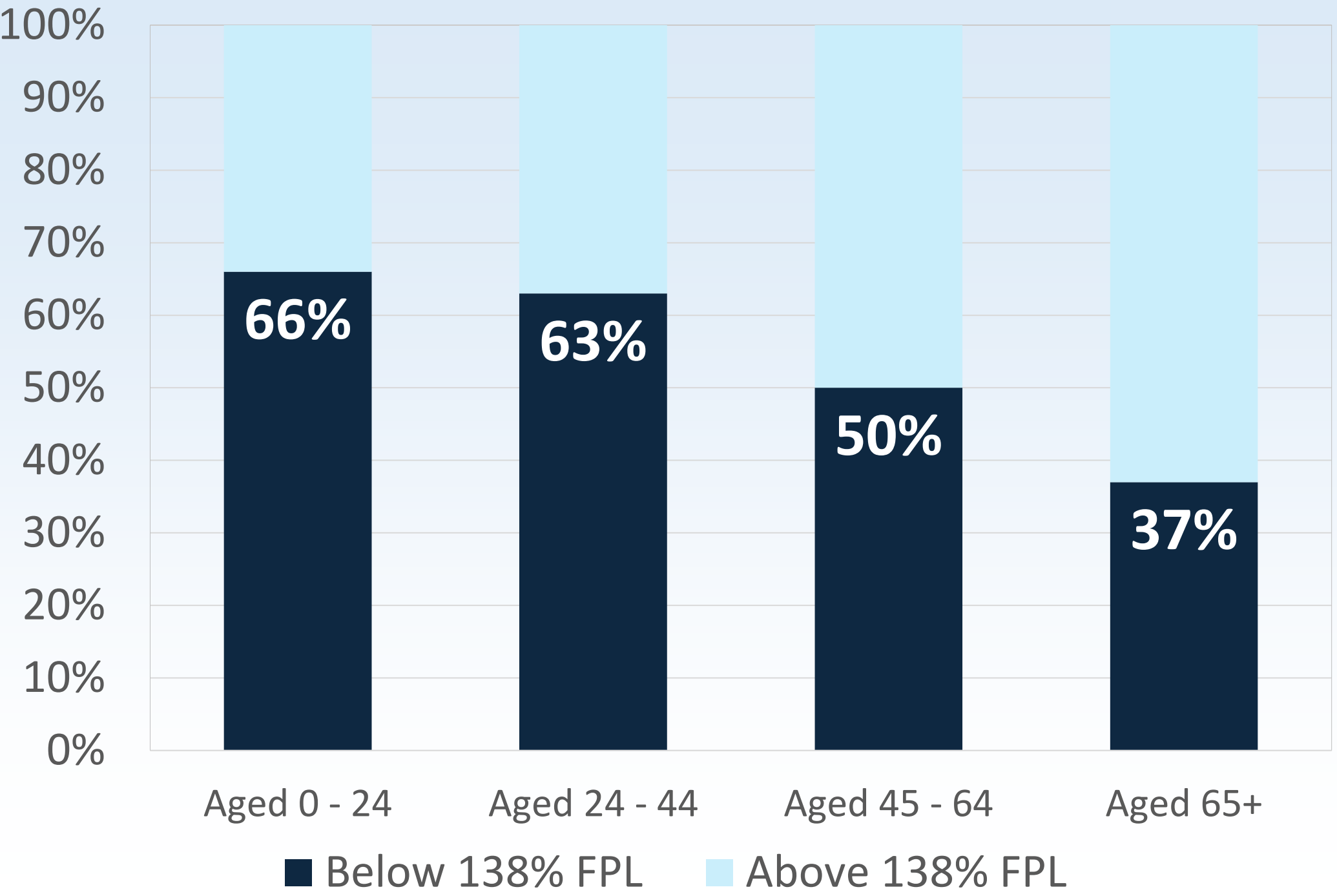
138% Federal Poverty Level

Gender Identity



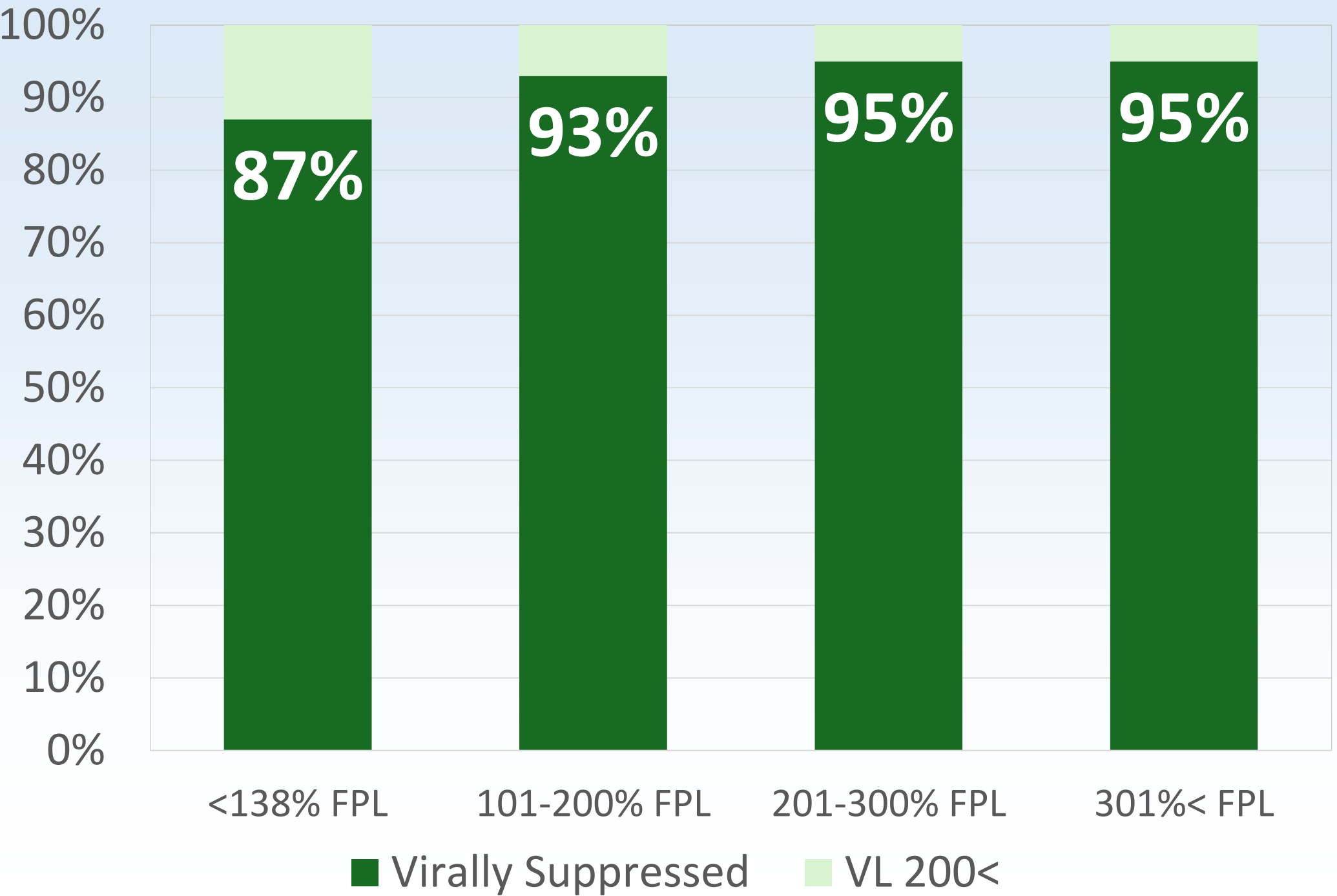
138% Federal Poverty Level

RSR Age Range



138% Federal Poverty Level

138 FPL: **Viral Suppression**



The background of the slide is a photograph of the San Francisco skyline at dusk or dawn. The Bay Bridge is prominent, stretching across the water. The city lights are visible in the background, and the water is calm.

THANK YOU

Questions, Thoughts, Feedback

HIV Health Services (HHS)
&
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<https://sfhivcare.com/>